

Feature Focus

RELATED PART NO'S

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DESCRIPTION

PLAN System Lone Worker Monitoring Facility

Card reader based protection for lone-workers with integrated mobile phone verification.



Lone Worker Monitoring Facility – the PLAN software features an integrated Lone Worker Monitoring facility that enables the system to automatically supervise lone-workers operating on sites protected by the PLAN system. When a card-holder is operating in an otherwise unmanned location, the system may be programmed to monitor their card usage against a user-defined pattern of activity.

For example, the system can be configured to generate an alarm event if a monitored card is not presented to a card reader within a configurable time-frame. For higher risk areas the card could be configured to be read every 15 minutes, whereas for lower risk areas (or when operating between sites) the system may be configured to expect a card read once per hour.

The system is configurable to generate an exception event within the software if the card is not presented within the defined time-frame, however, for maximum flexibility and to minimise false alarms, in the first instance, the system will make an automated call to the lone-worker. A built-in voice engine speech processor will deliver a message which can request a pin code (or simple acknowledgement key). A full alarm will only be generated if the lone worker does not respond to the call (the use of a key sequence will prevent the system being spoofed by voice mail).

Lone worker supervision can be configured to commence automatically, or, when the worker starts the monitoring process themselves, by presenting their card to a nominated card reader. For confirmation that the loneworker supervision has commenced, and that all systems are operational, the PLAN640 software can be configured to make a call to the worker with a voice message to indicate that the monitoring process has started.

In addition to automatic telephone messages, exception events can take the form of on-screen messages, audible alerts or emails. These can optionally be set to enforce an acknowledgement from the operator.



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